



Data Protection Notice

The Jersey Gambling Commission (the Commission) is a controller for the purposes of the Data Protection (Jersey) Law 2018 (the DP Law).

It is required to process information (including personal data and special category data) for the purposes of administering and overseeing licence applications.

This notice sets out how the Commission fulfils its obligations under the DP Law in accordance with Article 12 of that Law.

Individuals required to submit data to the Commission for regulatory purposes are provided with detailed guidance and information specific to the application being made. More details can be found here:

Remote Gambling Applications: <https://www.jgc.je/remote-gambling/>

Social and Charitable Applications: <https://www.jgc.je/social-and-charitable/>

Land Based Gambling Applications: <https://www.jgc.je/land-based-commercial-gambling>

Contact information

This notice sets out the data protection practices of the Commission in general terms. If individuals require further information, they can contact the Commission here -

The Commission's offices are located at:

Jersey Gambling Commission
4th Floor, Osprey House
5-7 Old Street
St Helier
Jersey
JE2 3RG

Our offices are normally open 9am to 5pm Monday to Friday (excluding public/bank holidays).

Alternatively, you can reach us by phone on 01534 828540 or by email at info@jgc.je.

The Commission processes personal data (including special category data) for the following purposes

- To fulfil statutory obligations under the Gambling Commission (Jersey) Law 2010 and the Gambling (Jersey) Law 2012 (the Gambling Laws).
- To respond to general enquiries and communications.
- To administer human resources functions.

Legal basis for processing

Consent: the individual has given consent for the processing of their personal data for a specific purpose.

Contract: the processing is necessary for a contract the Commission has with the individual or their organisation, or because the Commission has been asked to take specific steps before entering into a contract.

Legal obligation: the processing is necessary to fulfil statutory duties. More details regarding the specific activities of the Commission and associated data processing requirements can be found here:

- Remote Gambling Applications: <https://www.jgc.je/remote-gambling/>
- Social and Charitable Applications: <https://www.jgc.je/social-and-charitable/>
- Land Based Gambling Applications: <https://www.jgc.je/land-based-commercial-gambling/>

Public task: the processing is necessary to perform a task in the public interest or for official functions, and the task or function has a clear basis in law.

Recipients or categories of recipients of personal data

The Commission will share or disclose data with third parties where it is necessary to do so for the purposes of fulfilling our statutory obligations under the Gambling Laws. This may include, but is not limited to;

- third party payment processors,
- relevant public authorities,
- gambling operators,
- sports governing bodies, other regulators and law enforcement agencies (including overseas).

We also share data with third parties where that is necessary for the purpose of vetting applicants. Such third parties include World Check, Disclosure and Barring Service and/or Disclosure Scotland, and the Jersey Financial Services Commission.

Data may also be shared or disclosed where required for the purposes of fulfilling a contract or where consent has been provided.

Data retention

The Commission holds data in accordance with its data retention policy. There are four main minimum retention periods:

- data relating to research – 25 years
- data associated with contracts that the Commission has entered into – 10 years after the conclusion of the relevant contract/relationship
- data relating to regulatory and enforcement activities – 10 years
- data relating to intelligence activities and reports – 5 years
- licensee and operator documents (including correspondence, reports, reviews and assessments – 5 years
- data relating to telephone records and complaints – 3 years.

All data will be reviewed prior to secure destruction and will continue to be retained if there is a lawful basis for doing so.

Individual rights

The DP Law provides individuals with certain rights. These rights are set out below -

- The right of access (see below)
- The right to rectification
- The right to erasure
- The right to restriction of processing
- The right to data portability
- The right to object to processing
- Rights regarding automated processing.

More details about these rights can be found here. <https://jerseyoic.org/>

Making a request for personal data

Subject access requests to the Commission must be in writing and can be submitted by post or email to info@jgc.je

The request must include the following details relating to the applicant:

- name
- address/email address for sending the information to
- a description of the information being requested.

It may be necessary to request further information which will enable the Commission to verify the applicant's identity.

Overseas transfers

Our systems are Jersey based. The prospect of international transfer of data will only generally

arise in circumstances where we need to send information to our international gambling regulatory counterparts, sports governing bodies based overseas or to officials overseas in connection with regulatory or criminal investigations or processes.

Further information and enquiries

Further information can be requested regarding the manner in which the Commission processes personal data. Any queries or concerns should, in the first instance, be raised directly with the Commission.

Individuals also have the right to lodge a complaint with the Information Commissioner's Office. Please access the following link in such cases: www.jerseyoic.org

Cookies

We respect your privacy. This website does not use cookies, tracking pixels, or similar technologies to collect or store your personal information.

Links to other websites

Please note - this data protection notice only covers the Jersey Gambling Commission website at www.jgc.je.

It does not cover other websites that may be referenced and the Commission is not responsible for the processing practices of any external links